

2023 Achievements



The Vision of Reimagining Corrections continues to be spread through staff town halls and agency-wide communications at all levels of the Department. ADCRR is engaging our more than 8,000 officer and professional staff members across the state to emphasize the important role each of them have in creating a safe, secure, and humane correctional system that provides a healthy environment for staff as well as those in our custody and care.

This year, ADCRR staff participated in extensive **professional development** opportunities with organizations such as the Substance Abuse and Mental Health Administration, the Warden Exchange Program, and the National Institute of Corrections. The training focused on areas including mental health and substance abuse treatment programs, correctional leadership, restrictive housing and reclassification, and crisis intervention.



ADCRR recruitment efforts remain strong, leading to the addition of two (2) additional COTA classes, which began on August 7, 2023 and Sept. 18, 2023. ADCRR's vacancy rate is below 20% (18.49% as of 12/11/23). **COTA's average graduation** rate increased by 12% from 79.59% in December 2022 to 89.16% December 2023.

The Department established the **Women's Services Administrator** position within ADCRR's leadership ranks. The position provides oversight and guidance to all aspects of Women's Services.



ADCRR is committed to fulfilling the obligations and requirements under **Jensen v. Thornell**, and is transforming our medical and mental health services, and reimagining the use of restrictive housing, to meet the needs of our diverse inmate population. In 2023, under the leadership of Director Ryan Thornell, Ph.D., ADCRR implemented significant improvements to our medical care and mental health practices. With unwavering focus, the Department continues to make strides in providing a continuum of high-quality, patient-centered medical care.



The **Healthcare Services Division** has been restructured to reallocate additional full-time resources for the development of a Quality Assurance Program. This includes new accountability measures, enhanced performance monitoring practices, and expanded medical and mental health services, including the implementation of curative Hepatitis C treatment and improved women’s health services.

Medication-Assisted Treatment (MAT) continues to grow with more than 3,200 patients currently receiving Medications for Opioid Use Disorder (MOUD). **Substance Use Disorder (SUD)** Counseling and Treatment Services has also increased virtual services available to our inmate population by 80%. This has led to an expansion of counseling and treatment services located in rural areas and across the state of Arizona.



Restrictive Housing Management practices and processes continue to evolve and show positive results, with a reduction of 83.49% of those formerly in restrictive housing max custody from 1,357 in December 2022 down to 224 in restrictive housing max custody by December 15, 2023.

ADCRR completed the **installation of 40 body scanners** at nine complexes over the last 2 Years. The state-of-the-art scanners have greatly supported our efforts toward reducing the contraband that enters our facilities. In addition, a Contraband Interdiction Task Force (CITF) was established in July, 2023. The Task Force is already implementing strategies to remove contraband from our complexes and to interdict contraband before it ever has a chance to enter our facilities.



Statewide, the **Defensive Tactics Instruction of Techniques** has been updated with an emphasis on communication and de-escalation to align with the Department’s new vision of Reimagining Corrections. These updates have occurred in conjunction with ADCRR’s comprehensive review of all its policies and procedures. To date, 38 policies have been updated by Department leadership to reflect modern day correctional practices.

Facilities Management, in collaboration with the Department Emergency Preparedness Administrator, is already planning and preparing heat mitigation efforts at our complexes in anticipation of summer temperatures. In addition, our Facilities Management team continues work on infrastructure improvements at our facilities across the state, including call button systems installed and operational at newly renovated ASPC-Tucson Catalina SNU/IPC, and showers upgraded at ASPC-Yuma Cheyenne Unit.

